

# EMMCO East, Inc.

## Annual Report

### Fiscal Year 2016-2017

#### Board of Directors and Officers 2016-2017

Chairperson – Michael McAllister  
Vice Chairperson – Bill Cain  
Treasurer – Vacant  
Secretary – Vacant

Wayne Steele	Stephanie Ruhlman	Monica Smith	Jack Sisk
Tracy Zents	Daniel Blough	Ed Hardesty	Mary Parana
Amy Powell	Charles Cressley	Emily Bunnell	Kevin Johnson
Mary Ellen Smith	Debbie Thomas	Gary Jewart	

John Weidow - Executive Director (ex officio)  
Tabatha L. Jeffers, D.O. – Regional Medical Director (ex officio)

### **Financial Statement of income and expenses:**

During Fiscal year 2016-2017, EMMCO East received a total budgeted amount of \$462,903 from the Department of Health and spent the entire amount to support the EMS system in its six-county region. An independent financial audit will be released in the fall of 2017.

### **Regional Activities/Organizational Management**

EMMCO East and EMSI continued to strengthen cooperative efforts and finalized the merger of the two regional councils. On July 1, 2017, the merger became official and the merged entity will operate as EMS West and will serve 16 counties in western Pennsylvania.

EMMCO East attended a hearing concerning the Pennsylvania Department of Health, Bureau of EMS and regional EMS council consolidation plans with the House Veterans Affairs & Emergency Preparedness Committee.

EMMCO East has continued its efforts to aid candidates interested in obtaining EMS provider certifications by using provider and other funds within the budget to provide tuition assistance to combat the EMS provider shortage as reported by EMS agencies in the region. \$14,350 were expended to assist 48 students.

EMMCO East staff assisted and continues to assist providers with the transition to TRAIN PA.

EMMCO East staff has participated in the testing of the new registry system with the Bureau of EMS and other regional council staff.

EMMCO East has continued to participate in meetings with Representative Martin Causer, Representative Matt Gabler, County and Municipal leadership, EMS agency leadership and the public to discuss issues facing the EMS industry. Topics of these meetings focused on reimbursement, recruitment and educational expenses as well as legislative efforts that are underway.

EMMCO East continues to support EMS recognition activities by attending the Ambulance Association of Pennsylvania's Annual EMS Memorial Service at the Capitol and Stars of Life Event and supporting the EMS Memorial Bike Ride.

In collaboration with Penn State Fayette, EMMCO East is working to make available a paramedic program in the region as well as working on a grant to aid the students with tuition costs.

EMMCO East, EMSI, EMMCO West and Southern Alleghenies EMS Council collaborated to change to Office 365.

EMMCO East staff has provided "Stop the Bleed" to multiple law enforcement agencies.

## Medical Direction

10 Medical Command Physicians were registered /re-registered.

0 ALS providers were credentialed (paperwork submitted to office).

1 Medical Command facility was renewed.

There are 8 medical command facilities in the region.

There is 1 PA DOH accredited primary stroke centers in the region.

The regional Medical Advisory Committee met 3 times with one being in conjunction with physicians from EMSI.

Regional medical director participated in PEHSC MAC meetings.

## Systems Operations

	<i>Initial</i>		<i>Renewal</i>		<i>New</i>
	<i>Service</i>	<i>Vehicle</i>	<i>Service</i>	<i>Vehicle</i>	<i>Vehicle</i>
ALS	1	1	4	20	2
BLS	0	0	5	9	4
QRS	0	0	7	7	2

26 licensure applications were processed.

67 total EMS agencies in the region - 39 licensed EMS agencies, 27 QRS agencies.

Total number of personnel (QRS, vehicle rescue, water) is 189 with 39 vehicles recognized.

Staff conducted 1 unannounced agency inspection.

0 new vehicle rescue service

0 water rescue renewal

0 new water rescue services

## Practitioner Services

	<i>Certified This Year</i>	<i>Total In Region</i>
EMR	24	91
EMT	184	661
Advanced EMT	1	1
Paramedic	70	140
Pre Hospital RN's	14	25
Pre Hospital Physicians	1	2
Pre Hospital Physicians Extender	0	0
EMS-Instructor	0	84
EMSVO*	1	60

*(note: EMS instructors are dual certified)*

*(\*EMSVO denotes sole certification)*

53 photos and signatures were taken and placed on certification cards.

0 EMS providers requested re-registration packets; 0 achieved re-certification, 0 are still in the process of completing requirements

6 reciprocity packets were requested; 6 providers became PA certified (00 EMT and 00 Paramedic).

3 criminal history/driver's license suspensions investigated.

## Management Systems

There were over 34,136 Patient Care Reports generated in the region and processed at region.

Busiest time of the day for EMS calls is between 1300 and 1400 with 6.1%. That is followed by 1600-1700, 1200-1300, 1000-1100 and 1400-1500.

Busiest day of the week is Friday, followed by Monday.

80.5% of calls are treated, transported by EMS. Nearly 1.1% of the patients seen (according to PCRs) require no treatment. 6.1% of the patients (again, according to PCRs) refuse care.

4.7% of patient destination basis is by patient choice. 52.0% of the time it is based on closest facility and 2.5% of patients are transported to a destination based on patient's physician choice. 6.1% of the patients are transported to specialty resource centers.

Staff participated in 1 PCR vendor roll-outs (ePCR Bridge)

1 EMS agencies received 2016 American Heart Association Mission: Lifeline EMS Performance Achievement Awards.

## Education

0 EMR program ran in the region

4 EMT program ran in the region (please list all counties in region and how many per county)

Cameron	0	Clearfield	1
Elk	1	Jefferson	2
McKean	0	Potter	0

0 AEMT programs ran in the region

0 Paramedic programs ran in the region

2 EMS-Instructor classes were held

4 Basic Vehicle Rescue classes and 0 Special Vehicle Rescue classes were held

0 CPR classes at our office for healthcare providers.

4 PHRN applications received; 2 successful completions of the PHRN – BLS psychomotor exam; 1 successful completions of the PHRN – ALS cognitive exam. 0 paramedics were upgraded to PHRN.

Conducted 5 BLS psychomotor examinations (60 candidates tested) and 0 ALS psychomotor examinations.

Conducted 4 first class visits.

1 educational institute was accredited this year.

2 RN to PHRN courses were conducted.

1 National Registry Evaluator Training was conducted.

## Continuing Education

285 Con-Ed courses were registered in the region with 2,696 students enrolled.

### Con-ed classes by county

Cameron	5	Clearfield	119
Elk	75	Jefferson	51
McKean	78	Potter	27

0 Con-Ed by endorsement applications were processed.

4 continuing education sponsors were re-accredited. There are 51 sponsors in the region. Region approved 6 new sponsors.

Region approved 0 new continuing education course applications.

Region conducted 4 continuing education sponsor workshops.

30 patient actors/EMT assistants participated in NREMT psychomotor exams and received continuing education endorsement for their participation.

### Top ten continuing education classes offered in 2017:

1. AHA 2015 ACLS Update Course
2. HazMat OpsFirst Responder Ref (HMOR)
3. Advanced Logger Rescue Training
4. Advanced Stroke Life Support Provider
5. EMT-P to Paramedic – NREMT Refresher
6. HazMat Recognition & ID (RIHM)
7. Rollover Prevention for Emergency Vehicles
8. AHA – 2015 ACLS Provider Course
9. EMT Refresher Module 6 – Infants
10. EMT-B Ref National Std Curr (24 hr)

## Continuous Quality Improvement

2 complaints received at Region and investigated.

8 Fatal Accident Reports were researched.

0 accidents involving ambulances/EMS personnel were reported in the region.

The regional QI committee met 0 times.

## **WMD/Emergency Preparedness Activities**

8 Task Force Meetings were held; 1 Table Top Exercises were conducted; and 1 Full Scale Field Exercises were completed.

One of the mandated responsibilities of the Regional EMS Councils is to assist Federal, State or local agencies, upon request, in the provision of onsite mitigation, technical assistance, and situation assessment, coordination of functions or post-incident evaluations in the event of a potential or actual disaster, mass casualty situation or other substantial threat to public health. As part of its fulfillment of these tasks, our personnel participated in the following meetings, exercises, events and real time disasters:

- Ground Hog Day 2017
- Dawn of the First Day, 72 Hours Remain – Strike Team Deployment Exercise
- Tactical EMS Class.
- Attended meeting of the Statewide Advisory Committee on Preparedness.
- Participated in the Regional Highly Infectious Disease Tabletop Exercise – Penn Highlands Clearfield.
- Held a meeting with Strike team agencies.
- Participated in Northwest Central PA Emergency Response Group executive committee meetings.
- Participated in Northwest Central PA Emergency Response Group training committee meetings.
- Participated in Northcentral Task Force meetings via conference calls.
- Partnered and participated in Healthcare Coalition meetings.
- Participated in 800 MHz radio tests conducted by the Healthcare Coalition and Bureau of EMS.